



Procedure for Viewing Fault Codes

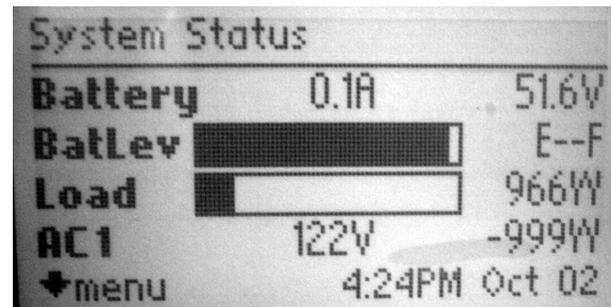
On Schneider/Xantrex Battery Systems
Prepared by Cevyn L Miles-Monaghan, Energy Systems Specialist, Jan 2018

When a fault occurs, the system stops operating until either the fault condition goes away or until you manually clear the fault and take action to eliminate the fault condition. In the event of a fault condition, please email a photo of the fault screen to "support@mtvsolar.com".

It is possible that if a major fault occurs, it will be prominently displayed like this:



In this case send us a photo of the screen.



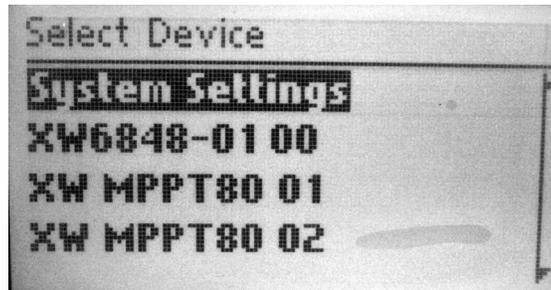
To view the fault log, locate your System Control Panel as shown above and press '**EXIT**' until you're on the '*System Status*' home screen.



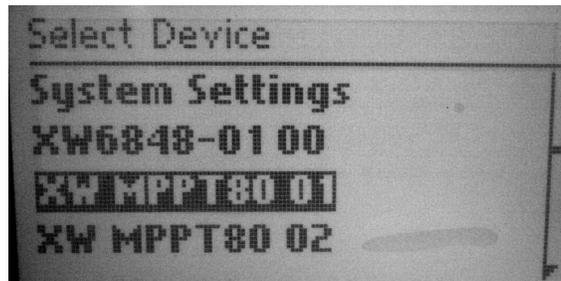
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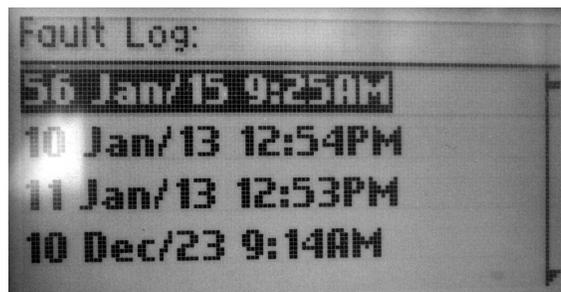
Press '**ENTER**' to access the menu, it will say 'Select Device' at the top:



Select a device using the **UP** and **DOWN** arrow buttons, such as **XW6848-01** or **XW MPPT80 01** and press '**ENTER**':



In the 'Device Setup' screen scroll down to '**View Device Info**' and press '**ENTER**'. Scroll down to '**View Fault Log**' and press '**ENTER**'. Take pictures or accurate notes of the most recent faults and send them to us for analysis:



You may now repeatedly press '**EXIT**' until you're back on the 'System Status' home screen.

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